

MOUNTAIN HUT HOUSE RULES

Mountain huts which are registered in the mountain hut register of the Alpine Association of Slovenia are obliged to provide room for visitors, accommodation, food and drink as well as offer assistance during mountain accidents. They must inform visitors about the condition of mountain trails in the area and provide information about nearby mountain huts. They may also provide other services to the visitors, as determined by the hut manager.

Members and non-members of mountaineering associations (hereinafter: visitors) are equally entitled to use the amenities offered by a mountain hut. Prices in the mountain hut are the same for all visitors, except the price of accommodation.

Mountain hut etiquette

- Upon arrival, each visitor enters their name in the mountain hut log book.
- The sleeping quarters may only be entered in agreement with the mountain hut staff.
- Drying and cleaning of clothes, footwear and equipment, and their storage is only allowed in the specified areas.
- In the mountain hut and its vicinity, all visitors must behave in a manner which does not disturb others. It is prohibited to cause noise or leave trash and other waste behind. ***Each visitor must take all their trash back to the valley by themselves.***
- **Quiet hours shall be observed in the hut from 10 PM until 5 AM.** Those who get up earlier, should not disturb others.
- **Smoking is not allowed inside the mountain hut.**
- It is forbidden to cook and use open fire in sleeping quarters.
- It is forbidden to enter the bedrooms wearing hiking shoes or ski boots.
- In the event that the mountain hut is busy with many visitors, those visitors in the dining rooms and at the tables who have already been served, should vacate their space as soon as possible to offer seats for those who are waiting.
- **Dogs and other animals are not allowed to enter mountain huts.**
- Any deliberate or inadvertent damage caused in the mountain hut should be immediately reimbursed to the owner. Parents, or the persons accompanying children, are responsible for the children's acts.
- Those who do not comply with the house rules must leave the mountain hut.
- Complaints shall be addressed immediately. If this is not possible, a written complaint is addressed to the mountain hut manager. If the visitor is not satisfied with the decision of the respective alpine club, the visitor may appeal to the PZS Mountain Hut Commission, Dvorakova 9, 1000 Ljubljana.
- Mountain hut visitors are obliged to act in accordance with the ethical principles of the mountaineer code.

Overnight stay in mountain huts

- The beds in the mountain hut are rented in the order as they are booked. Booking is valid until 5 PM. Injured or weak visitors and mountain rescuers on a mission receive priority overnight accommodation.
- The right to use emergency beds may be exercised only when all other beds have been occupied.
- In case there are more people than beds, the visitors may only be deployed with the consent of the mountain hut staff.
- It is preferable that the overnight visitors bring their own sleeping sheet. When sleeping in a mountain hut, visitors must show their sheet at the check in. The mountain hut staff might exercise control over the actual use of the sheets.
- Visitors who do not have their own bed sheet must pay an additional fee.
- Discounts are available for overnight accommodation for PZS alpine club members, for the members of the reciprocal associations and for the members of organizations with which PZS has signed bilateral agreements, in accordance with the decision taken by the mountain hut council members and approved by the PZS Management Board. The right to a discount applies only to those visitors who prove their membership with a valid mountaineering organization membership card or with another acceptable proof of membership. Mountain hut staff might require the mountaineering organization members to identify themselves with a valid identity document.

Food & beverage

- Food, drink and water for tea is available to all visitors. A price list for the services must be displayed in a visible spot.
- At the mountain hut, all visitors may consume the food and drink which they brought themselves, however, in this case they may be charged a place setting fee.

Mountain huts items

- For complaints and praise, there is a customer service log book available at the hut.
- For the mountain hut stamp, ask the staff.