

**Precautionary Recall of Mammut Via Ferrata Sets Tec Step 2012****Return Shipment Form**

We request that you complete the form and send it together with the recalled Via Ferrata Sets to the following Address:

For Customers outside the EU:

Mammut Sports Group  
Kundenservice  
Birren 5  
CH-5703 Seon

For Customers inside the EU:

Mammut Sports Group GmbH  
Kundenservice  
Mammut-Basecamp 1  
D-87787 Wolfertschwenden

Your contact details:

Name: \_\_\_\_\_

Street: \_\_\_\_\_

Town: \_\_\_\_\_

Country: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

We have sent \_\_\_\_\_ (Quantity) Mammut 2012 Tec Step Sets to Mammut Sports Group for the replacement of the elasticated Karabiner arms.

**Refund of Costs**

The following costs have been incurred for the return shipment of the affected Via Ferrata Sets: \_\_\_\_\_ (Amount and Currency).

The postal costs will be returned to you in cash.

For further questions Mammut Sports Group has set up a special Hotline:

Email: [viaferrata@mammut.ch](mailto:viaferrata@mammut.ch)

Tel.: +41 (0)62 769 81 85